

Multiple Medications

Why improve this area?

- Improved patient outcomes and quality of life
- Improved patient selfmanagement, health literacy and education
- Reduce the risk of under treatment/overtreatment
- Provide multi-disciplinary care
- Burden of disease is high
- Precursor to other chronic disease
- Adherence to evidence based guidelines
- Enhanced systems aligned with Quality PiP (2019)
- Up-to-date MHR
- Evidence to support accreditation requirements

QI ideas

- 1. Establish team roles
- 2. Undertake data cleansing
- 3. Identify target population/s
- Collect baseline data
- 5. Monitor progress
- 6. Implement recall and reminder system
- Set goals for no. of patients treated to target
- 8. Schedule staff training
- 9. Schedule internal meetings
- 10. Schedule COORDINARE meetings
- 1. Design service delivery model
- 12. Prepare and send patient invitations
- 13. Implement service delivery model
- 14. Create relevant patient action plans
- 15. Updates at team meetings
- 16. Benchmark report in team meeting/s
- Speak to your Health Coordination Consultant for additional OI ideas

MBS items

- GP Management Plan (GPMP) item 721
- Team Care Arrangements (TCA) item 723
- GPMP RACF item 731
- Review of GPMP &/or TCA item 732
- Health assessments (701.703.705.707.715)
- Heart Health Assessments (177)
- Immunisation item 10993
- Allied Health item 10950-10970
- PNIP items 10987 & 10997
- Home Medicines Review (item 900)

Clinical and QI Resources

- COORDINARE SPDS resources:
- Data cleansing manual and supplementary manual.
- CQI Facilitation Tool and CQI Tracking Tool
- <u>HealthPathways Illawarra-</u> Shoalhaven and
- <u>HealthPathways ACT-Southern NSW</u>
- NSW Guide for Practitioners
- NSW Health Chronic Pain Management
- HMR/DMMR Medication Management Plan
- Quick Steps to manage Chronic Pain in Primary Care
- Medication Management training
- NPS MedicineWise
- CVD absolute risk calculator
- Refer Aboriginal and Torres Strait Islander patients to the ITC program

