COORDINARE Business Model

COORDINARE

phn SOUTH EASTERN NSW
An Australian Government Initiative

Vision: One regional health system that provides exceptional care, promotes healthy choices and supports resilient communities.

1 Inputs

- national priorities
- locally assessed needs
- service mapping and utilisation
- clinical expertise
- stakeholder engagement
- consumer feedback

2 Governance

Independent Chair

UNIVERSITY OF WOLLONGONG

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Peoplecare

Aboriginal representation

2 x Clinical Councils

1 x Community Advisory Committee

1 x Aboriginal Health Council

- Setting priorities
- Allocating resources
- Monitoring performance

3 Population health model

Healthy population people who are well and living independently

Maintaining low risk-populations

Rising risk populations

Coordinating care for high-risk populations

End of life

Encouraging better management and prevention to optimise health and wellbeing

4 Strategic approaches

Consumers
Putting consumers front and centre of all we do

General Practice
Supporting general practice as the cornerstone of primary care

Commissioning
Commissioning services for those most at risk of poor health outcomes

System integration
Partnering to integrate services and systems

Designing activities to stop, slow, reverse, divert the flow of people across the continuum

5 Place-based

Co-designing and commissioning outcomes which are locally relevant and sustainable

Reorientating care to be community based and closer to home

6 Foundations for change

- Consumers front and centre
- Local networks and clinical leadership
- Strong relationships and partnerships
- Strategic alliances with system partners
- Building workforce capacity
- Data driven, evidence-based and knowledge management
- Leveraging digital health and technology
- Fostering innovation

Achieving four key results:

- improved health outcomes
- better consumer experience
- enhanced provider satisfaction
- increased value for money