



Electronic Transfer of Prescriptions

Electronic Transfer of Prescriptions involves the creation of an electronic message alongside the paper prescription, which is transmitted to a Prescription Delivery Service (PDS). At the time of prescribing, a barcode is generated and printed on a paper prescription. A pharmacy then dispenses the prescription by scanning the barcode which downloads the prescription information from the PDS.

Benefits

1. Reduces the likelihood of transcription related dispense errors
2. Enables upload of prescription and dispense records to My Health Record
3. Supports the technical requirements for electronic prescriptions
4. Improves quality & efficiency of both prescribing and dispensing processes
5. Improves communication between prescribers and dispensers

Prerequisites

There are currently two prescription delivery services available for providers — eRx Script Exchange and MediSecure. The two services are interoperable, meaning prescription information sent using one PDS can be retrieved by a pharmacy connected to the other PDS.

<input type="checkbox"/>	Organisation has a Healthcare Provider Identifier - Organisation (HPI-O) and is connected to the Healthcare Identifiers Service (HI Service)	<ul style="list-style-type: none"> • The pharmacy has an HPI-O and is connected to the HI Service. • The pharmacy is able to validate Individual Healthcare Identifiers (IHI) to enable prescription records to be uploaded to My Health Record.
<input type="checkbox"/>	Organisation has registered with a Prescription Delivery Service (PDS)	<ul style="list-style-type: none"> • Register the organisation with a PDS. • Configure and activate the Electronic Transfer of a Prescription function in the dispensing system.

Engagement with Pharmacy

<input type="checkbox"/>	Speak with the pharmacy to confirm installation and activation of their Prescription Delivery Service (PDS)	<ul style="list-style-type: none"> • Contact the software provider to activate and configure the PDS (Check with software provider about minimum requirements). • Contact PDS provider: eRx Script Exchange Phone 1300 700 921 (New Prescriber Registration) MediSecure Phone 1800 47 27 47 (Register for MediSecure) • Offer training to pharmacists on how to withhold a dispense record from being uploaded to My Health Record.
<input type="checkbox"/>	Follow up with the pharmacy	<ul style="list-style-type: none"> • Confirm the pharmacy has registered with a PDS. • Confirm the pharmacy has the PDS enabled in the dispensing system. • Check patients' date of birth, gender and Medicare/DVA details are entered and update contact details (mobile phone number/email). • Ensure the pharmacy staff are validating patients' IHIs in the dispensing process to enable the upload of a dispense record to My Health Record.
<input type="checkbox"/>	Pharmacists	<ul style="list-style-type: none"> • Scan the barcode of the prescription when dispensing.