

Aboriginal and Torres Strait Islander

QI Recipe: Winter Strategy

Why improve this area?

- Improved patient outcomes and quality of life
- Improved patient self-management
- Reduce risk or better manage complications
- Provide multi-disciplinary care
- Burden of disease is high
- Precursor to other chronic disease
- Adherence to evidence based guidelines
- Enhanced systems aligned with Quality PIP (2019)
- Up-to-date MHR
- Evidence to support accreditation requirements

QI Ideas

1. Create a welcoming environment:
 - a. artwork/posters/flags
 - b. culturally appropriate resources/reading material
2. Implement recall and reminder system for Aboriginal and Torres Strait Islander patients
3. Update Aboriginal and Torres Strait Islander status for all registered patients
4. Establish a process for asking all patients about their Aboriginal and Torres Strait Islander status
5. Ensure your practice operates under the Medicare Australia guidelines for the Practice Incentives Program- [Indigenous Health Incentive](#)
6. Undertake Cultural Awareness training with staff
7. Speak to your COORDINARE Health Coordination Consultant for additional QI ideas

MBS items

- [PBS Listings for Indigenous Health Needs](#)
- [Medicare for Indigenous Services including PBS, MBS and Closing The Gap](#)
- GP Management Plan (GPMP) item 721
- Team Care Arrangements (TCA) item 723
- GPMP RACF item 731
- Review of GPMP &/or TCA item 732
- Allied Health items 10950-10970
- Health assessment item 715
- Allied Health Follow up items 81300-81360
- Spirometry item 11505, 11506
- Immunisation item 10993
- Follow Up service 10987
- Home Medicines Review item 900

Clinical and QI Resources

- [COORDINARE SPDS resources:](#)
- Data cleansing supplementary manual. CQI Facilitation Tool and CQI Tracking Tool
- [HealthPathways Illawarra-Shoalhaven](#) and [HealthPathways ACT-Southern NSW](#)
- [RACGP: preventive health assessment for Aboriginal and Torres Strait Islander people](#)
- [Pneumococcal and influenza immunisations for Aboriginal Torres Strait Islanders](#)
- [DOH – Health assessments and follow up flow chart](#)
- [Culturally appropriate patient education resources](#)
- [NSW Immunisation Schedule](#)
- [CVD absolute risk calculator](#)
- [Get Healthy NSW](#)
- Refer Aboriginal and Torres Strait Islander patients to the [ITC program](#)